

# Tasmanian Government Interchange of Client Information Standard

Version 1.1 – 7 January 2010



Tasmania  
Explore the possibilities

## 1 Introduction

The Tasmanian Government Interchange of Client Information Standard has been endorsed by the Interoperability Program and approved by the Inter Agency Steering Committee as the standard to be used in the Tasmanian Government.

The aim of the Interoperability Program is to improve whole-of-government efficiency, effectiveness, and agility. The use of common standards and guidelines is one way to build the capacity for interoperability between agencies. Interoperability standards and guidelines are developed in consultation with stakeholders, generally from Tasmanian Government agencies.

## 2 Background

The Client Update Service Project (CUSP) is a whole of government project, which objective is to make it easier for existing clients of Tasmanian Government inner-budget agencies to notify changes to their personal information and details.

Underlying the Client Update Service will be the ability to accurately transfer a client's details to a participating agency. Due to the number of transactions and the number of agencies and business processes likely to be involved in the service, the service required the adoption of appropriate standards.

As part of the CUSP consultation process, the Technical Working group agreed that the Client Update Service should adopt the *AS4590-2006 Australian Standard Interchange of Client Information* (AS4590-2006) as the basis of the data model and interfaces of the Client Update Service.

## 3 Purpose of the Standard

Based on the experience of the CUSP and other projects conducted by the Tasmanian Government the Interoperability Program agreed to endorse the feasibility of adopting AS4590-2006 as a standard for exchange of client information across all Tasmanian Government agencies.

The AS4590-2006 sets out requirements for data elements for the interchange of client information. The data elements covered comprise party identification, person details, organisation details, addressing, and electronic contact details.

## 4 Access to the Standard

This document can be found at [www.egovernment.tas.gov.au](http://www.egovernment.tas.gov.au).

The *AS4590-2006 Interchange of Client Information* is available to Tasmanian Government inner budget agencies (from computers that are within the Tasmanian Government IP address domain), at no charge, through the Standards Select Online Service, available from [www.egovernment.tas.gov.au](http://www.egovernment.tas.gov.au).

The AS4590-2006 *Interchange of Client Information* is also available for purchase from <http://www.saiglobal.com/>

## 5 Authority and History

The Tasmanian Government Interchange of Client Information Standard has been approved for use in Tasmanian Government Agencies by the Tasmanian Government's Inter Agency Steering Committee (IASC) on 14 July 2008.

Version	Date approved	Reason	Amended Sections
V1.0	14 July 2008	Initial Release	
V1.1	7 January 2010	Change of unit name from Inter Agency Policy and Projects Unit (IAPPU) to Office of eGovernment	

## 6 Intended Audience

The Tasmanian Government Interchange of Client Information Standard applies to Tasmanian Government departments and agencies as listed in Division 1 of Part 1 of Schedule 1 of the *Tasmanian State Service Act 2000*. All organisations interchanging client information should comply with this Standard.

All IT Managers, IT Systems Officers are expected to understand the scope and how to apply the specifications contained within AS4590-2006 and implement the requirements of the Tasmanian Government Interchange of Client Information Standard wherever applicable.

## 7 Review of the Standard

Review of the Tasmanian Government Interchange of Client Information Standard is co-ordinated by the Office of eGovernment, Department of Premier and Cabinet.

## 8 Feedback and assistance

The Office of eGovernment welcomes feedback on the use of this standard. Please direct your feedback and enquiries to:

Office of eGovernment  
Department of Premier and Cabinet  
Ph: (03) 6232 7722 or email: [egovernment@dpac.tas.gov.au](mailto:egovernment@dpac.tas.gov.au).