

AGE PENSION AIR TRAVEL CONCESSION FOR PEOPLE LIVING ON BASS STRAIT ISLANDS GUIDELINES

PTS011-3GL

1. WHAT IS THE AGE PENSION AIR TRAVEL CONCESSION?

It is a 50% concession of the full return adult airfare for age pensioners living on King Island, Flinders Island or any other Bass Strait Island.

The concession is available as a reimbursement of 50% of the airfare of one trip per financial year originating from the age pensioner's home on a Bass Strait Island to Northern Tasmania and return.

2. HOW DO I APPLY FOR THE AIR TRAVEL CONCESSION?

1. Buy your air ticket and complete both the outward and return legs of your trip.
2. After completion of your return trip, take this application to your local Service Tasmania shop together with:
 - your Centrelink issued concession card endorsed "AP" for Age Pension, **or**
 - your Department of Veterans Affairs (DVA) issued concession card **and** proof that you are aged 65 years or over, **and**
 - your used return air tickets with printed ticket prices included, **and**
 - your driver's licence bearing your current address on a Bass Strait Island **or** other proof of residence, such as a utility bill.
3. Give your concession card and proof of age (if required), airline ticket, proof of address and the completed application form to the Service Tasmania Officer.
4. The Service Tasmania Officer will make a copy of your documents and application form, and check that your application is completed. You will be given a copy of your application form and air ticket for your records. Please keep these until you have received your reimbursement. Your original application and air ticket along with copies of your other documents will then be sent to the Department of Infrastructure, Energy and Resources for processing.

3. HOW DO I RECEIVE MY REBATE?

Once your application has been processed, the Department of Infrastructure, Energy and Resources will mail a cheque to you at the address shown on your application form, or deposit the reimbursement into your bank account if you provide your account details.

4. HOW OFTEN CAN I CLAIM THE AIR TRAVEL CONCESSION?

So long as you are eligible, you can claim reimbursement of 50% of the cost of one return trip each financial year. The financial year runs from 1st July to 30th June.

5. CAN MY SPOUSE/PARTNER OR CHILDREN CLAIM THE AIR TRAVEL CONCESSION BECAUSE OF MY ELIGIBILITY?

No. Only people who hold an Age Pensioner Concession Card are entitled to the air travel concession. However, if your spouse/partner does not receive an Age Pension and they think they are entitled to one, they should contact Centrelink or DVA. Your children are not entitled to claim travel concessions with your pensioner concession card. If your children go to school off the island they may be entitled to a Conveyance Allowance. If you wish to find out more about this, please contact the Passenger Transport Services Branch on (03) 6166 3350. The Passenger Transport Services Branch will be able to tell you if your children are eligible.

6. WHO DO I CONTACT FOR ENQUIRIES?

If you would like to know more about receiving your air travel rebate or if you wish to apply for approval to use another airline, please contact the Passenger Transport Services Branch on (03) 6166 3350.

Department of Infrastructure, Energy and Resources
Passenger Transport Services Branch

GPO Box 1242
HOBART TAS 7001

Ph: 03 6166 3350
Fax: 03 6233 5377

APPLICATION FOR AGE PENSION AIR TRAVEL CONCESSION

PTS011-3F

Please read the "Age Pension Air Travel Concession for People Living on Bass Strait Islands" guidelines before completing this form.

ELIGIBILITY REQUIREMENTS (Take these items with you when you lodge application at a Service Tasmania shop)

- A current Pensioner Concession Card (endorsed AP for Age Pension) issued by Centrelink, **or**
- A Pensioner Concession Card issued by Department of Veterans Affairs (DVA) **and** acceptable proof that you were aged 65 years or older on the day of the outward flight to Northern Tasmania.
- Your used return air tickets (must include ticket price).
- Proof of residency on a Bass Strait Island in the form of a Driver's Licence or utility bill in your name.

APPLICANT DETAILS (Details of pension concession cardholder. Please use BLOCK LETTERS)

Title (Mr, Mrs, Miss, Ms)	Family Name	Given Name/s
Postal Address		
Suburb/Town		Postcode
Telephone Number		Date of Birth
Pension Type	Pension Concession Card Number	Pension Concession Card Expiry Date

TRAVEL AND REIMBURSEMENT DETAILS

Outward Trip Date	Travel From	Travel To	Airline
Return Trip Date	Travel From	Travel To	Airline
Airline Ticket Number (copy of ticket attached)	Total Ticketed Fare Paid	Preferred Reimbursement Method	
Account Name (if direct deposit is preferred)	BSB number	Account number	

DECLARATION

I declare that the information contained above is correct in every detail, and I authorise Officers of the Department of Infrastructure, Energy and Resources to conduct any checks deemed necessary to verify my eligibility for the Age Pension Air Travel Concession, and/or the authenticity of the application.

Signature of Applicant Date

Service Tasmania Use Only	Signature of Service Tasmania Officer	Date	Service Tasmania Stamp	Application form completed and copied	Original to DIER
				Airline tickets copied	
				Concession card copied	Copy to DIER
				Proof of age copied (if DVA card used)	
				Proof of residency copied	

Please Note

1. Personal information will be collected from you for the purpose of assessing your eligibility for assistance under the Age Pension Air Travel Concession program, and will be used by DIER for assessing and managing the application in accordance with operational policy and guidelines governing the program.
2. Failure to provide this information may result in your application not being able to be processed.
3. Your personal information will be used for the primary purpose for which it is collected, and may be disclosed to contractors and agents of DIER, law enforcement agencies, courts and other organisations authorised to collect it.
4. Your basic personal information may be disclosed to other public sector bodies where necessary for the efficient storage and use of the information.
5. Personal information will be managed in accordance with the *Personal Information Protection Act 2004* and may be accessed by the individual to whom it relates on request to DIER. You may be charged a fee for this service.

Applicants please lodge completed form along with supporting documents at a Service Tasmania shop.

Service Tasmania Officers please return form to:
Passenger Transport Services Branch Department of
Infrastructure, Energy and Resources

GPO Box 1242
HOBART TAS 7001
Ph: 03 6166 3350
Fax: 03 6233 5377